

Report to:	Health and Wellbeing Board
Relevant Officer:	Andy Roach, Blackpool Clinical Commissioning Group
Relevant Cabinet Member	Councillor Eddie Collett, Cabinet Member for Public Health
Date of Meeting:	3 rd December 2014

DEVELOPMENT OF NEW MODELS OF CARE- EXTENSIVIST

1.0 Purpose of the report:

- 1.1 To provide an update on the development and progress against plans to deliver New Models of Care.
- 1.2 The attached clinical design document is a summary of the clinical blueprint document that was developed by the Extensivist Clinical Redesign Team. Where possible, the document uses pathway-based flow diagrams to describe the processes/tasks that will be undertaken by the Extensivist team in relation to core activities and condition-specific care programmes.
- 1.3 This document will be used to inform the creation of a Service Specification and a Full Business Case.

2.0 Recommendation(s):

- 2.1 To note progress to date on the development of new models of care.

3.0 Reasons for recommendation(s):

- 3.1 The delivery of the Extensivist Services is a key element of the Better Care Fund Plans. The Board has a key role in the delivery of the Better Care Fund Plans.

- 3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No
- 3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None, the report is by way of a progress update.

4.0 Council Priority:

4.1 The relevant Council Priorities are:

- Safeguard and protect the most vulnerable
- Improve health and well-being especially for the most disadvantaged
- Deliver quality services through a professional, well-rewarded and motivated workforce

5.0 Background Information

5.1 The Extensivist Service will provide pro-active and co-ordinated care wrapped around the patient with a single point of access.

5.2 The service will be fundamentally orientated toward supporting patients to have the confidence and knowledge to manage their own conditions.

5.3 Once the patient has consented to be part of the service, full clinical responsibility will pass from the GP to the Extensivist.

5.4 The Extensivist service is provided by a team of clinicians and non-clinicians skilled in supporting patients with complex needs and having clear accountability on behalf of the system for providing and co-ordinating this care.

5.5 Regular contact with a health coach (recruited for the individual's emotional intelligence) and effective use of telehealth approaches will be some of the elements that will make the service feel very different.

5.6 It is expected that this approach will result in significantly improved patient experience, with patients being empowered to manage their own health and having an increased sense of wellbeing as a result.

5.7 For the system this should also result in patients having fewer unnecessary outpatient consultants and investigations, and fewer planned and unplanned hospital admissions.

5.8 Phase 1 of implementation will be comprised of two services, at Lytham and Moor Park primary care centres, each serving between 500-600 patients.

5.9	Does the information submitted include any exempt information?	No
5.10	List of Appendices:	
	Appendix 7a: Fylde Coast Extensivist Service Summary	
6.0	Legal considerations:	
6.1	None	
7.0	Human Resources considerations:	
7.1	None	
8.0	Equalities considerations:	
8.1	None	
9.0	Financial considerations:	
9.1	None	
10.0	Risk management considerations:	
10.1	None	
11.0	Ethical considerations:	
11.1	None	
12.0	Internal/ External Consultation undertaken:	
12.1	None	
13.0	Background papers:	
13.1	None	